



Autodesk gains control of its P-Card program through an automated, integrated data analysis solution from Oversight & Concur.

How many engineers does it take to redesign the Panama Canal?

More than 400. And none could afford to make a mistake excavating 3.5 billion cubic feet of earth to expand the iconic global trade channel. To manage this extraordinary level of complexity, engineers used Autodesk's 3D computer aided software solutions. A leader in 3D design, engineering and entertainment software, Autodesk is no stranger to projects of historic significance – its innovative tools are used by millions of people across industries including architecture, engineering, construction, manufacturing and media and entertainment.

For Autodesk to deliver its solutions on a global scale, the California-based company employs more than 9,500 people in 100 offices across 37 countries. Travel is a critical part of business success – making T&E expense management equally critical to the organization's bottom line. With Concur Travel and Concur Expense already in use, Autodesk needed a way to analyze its transactional spend without further straining resources.

“We had a small team of people managing the T&E process for thousands of employees around the globe,” says Carolyn Hardee, Corporate Card Program Manager at Autodesk. “We could only do spot checks based on certain criteria so we knew we had gaps in our process. But manually reviewing so much data felt like I was trying to swallow the ocean.”

About Autodesk

Autodesk makes software for people who make things. If you've ever driven a high-performance car, admired a towering skyscraper, used a smartphone, or watched a great film, chances are you've experienced what millions of Autodesk customers are doing with its software.



Company Name

Autodesk

Solutions

Concur® Travel

Concur® Expense

Oversight Insights On Demand

Industry

Software

Company Size

9,500+ employees

Location

Headquartered in San Rafael, California, with over 100 offices worldwide

Why Concur?

- Integrated data acquisition seamlessly leverages Concur T&E expense data
- Visibility into every single expense report across the globe
- Time & resources saved while increasing policy awareness

“The ROI on this tool has been 6.5 times what we paid for it. We now have visibility into every single expense report, which is invaluable. And it has also been hugely educational for changing behavior among our employees since it has allowed us to promote the use of corporate cards over cash.”

Carolyn Hardee, Corporate Card Program Manager at Autodesk

Detecting Anomalies in T&E Spend

“We knew we had instances of out-of-pocket transactions that should have been on the corporate card, and we also had some concerns around high risk transactions and duplicate expenses,” Hardee says. “Through an initial analysis by Oversight, we realized we had even more gaps than we thought.”

Oversight Systems, a software company that automates spending program compliance, has found that most organizations have T&E purchases that occur outside of those booked by travel management companies – including out-of-pocket expenses, travel emergencies and other items that go on corporate cards. With the average monthly spend at \$2.6 million per organization, or \$2,767 per card, these are the least controlled expenses and represent a gray area where advanced analysis can identify opportunities to improve control and eliminate wasted spend.

Autodesk used Oversight’s pre-built integration with Concur to seamlessly automate data acquisition. The company then analyzed its expense data through Oversight Insights On Demand, a web-based software solution, which incorporates advanced analytical techniques to immediately identify high risk transactions, unusual spend patterns, excessive and unusual out-of-pocket activity, and duplicate expenses.

Global Visibility. Measurable Returns.

“Oversight’s solution was far better than anything we could have come up with on our own,” Hardee says. “It helped us navigate the process much better and more efficiently. And it also allowed us to track responses from employees and determine a resolution.”

For many Oversight clients, improved processes have led to increased policy compliance, reducing policy violations by up to 70% within six months. For Autodesk, it also improved resource efficiency and transparency.

“The ROI on this tool has been 6.5 times what we paid for it,” Hardee says. “We’ve been able to save time and resources. We now have visibility into every single expense report, which is invaluable. And it has also been hugely educational for changing behavior among our employees since it has allowed us to promote the use of corporate cards over cash.”

No more manual processes. No more questioning the best criteria or approach for analyzing mountains of data. Oversight and Concur’s integrated solution improves efficiencies in expense management, allowing Autodesk to focus on what it does best: helping people imagine, design and create a better world.

Discover how Concur and Oversight can work together to strengthen your financial controls. Visit the **Concur App Center** to learn more or request a demo from Oversight [here](#).