

Oversight Systems

Automated Continuous Monitoring

Senior Customer Implementation Specialist

About Oversight

Oversight Systems' software inspects business transactions in real-time to help corporations identify fraud, misuse and errors, and sustain regulatory compliance. Oversight provides powerful analytics to *find* problems, an executive dashboard and investigator's workbench for cost-effectively *fixing* problems, and workflow-enabled audit trail for *proving* resolution and compliance.

Purpose and Objective

Oversight Field Services implements the Oversight solutions in a manner that yields high value and return for our customers within aggressive time frames. Our Services team maintains focus on customer success and stays engaged until the customer realizes the value they are expecting (normally our customers experience real value that exceeds their expectations). The primary goals of Oversight Field Services are: customer success, continual development and improvement of our best practices knowledge base, and supporting our customers and partners in their pursuit of driving value.

Position Overview

As a member of Oversight's services team, the **Senior Customer Implementation Specialist** manages the installation and configuration of the Oversight application for multiple prospects and customers. You will be responsible for working with prospects during and customers after the sale, through the completion of implementation.

A Day in the Life of a Senior Customer Implementation Specialist

The Senior Customer Implementation Specialist (SCIS) leads the product implementation for customers of Oversight, managing the entire project. A typical day includes performing one or more aspects of an implementation project:

- Creating the Statement of Work for a new client
- Verifying viability of the system within the client environment
- Leading the implementation team
- Analyzing the client's data to determine customization requirements to the system
- Extracting and mapping data (using SQL)
- Analyzing exceptions and "fine tuning" the system
- Validating accuracy with the client
- Overseeing user acceptance and providing client training as necessary
- Documenting the project for hand-off to support

The SCIS works closely with the client through all phases of the implementation: initially engaging the client, working with client resources (including the client's project manager, end users, and data base administrators), and constantly keeping everyone informed on the project status.

What Is Great About Working at Oversight

At Oversight, you can...

- ... balance experience and maturity with exciting growth and innovation...
- ... enjoy a rewarding work experience where you can really have an impact...
- ... stop living life on the road, and achieve a healthy work and home balance...

Oversight...

- ... is an entrepreneurial, rapid-growth technology company...
- ... already enjoys an impressive list of marquee customers...
- ... is led by an executive team with a proven track record in building early-stage businesses into market leaders...

Is this Position for You?

Do people who know you well describe you as ...

- Analytical
- A problem solver
- Detail oriented
- Conscientious
- Organized
- Diplomatic

Does your experience include ...

- Business analysis
- Business Intelligence systems
- Project management
- Report creation using SQL
- Financial (ERP) systems
- Data mapping

Do your skills include ...

- Solid technical foundation
- SQL Data bases
- Excellent communications – both verbal and written

[Bonus points awarded for experience with Linux, Unix, Accounting or Auditing.]

How to Contact Us

If this sounds like you, let's begin a dialogue. Please send us an email at recruiter@oversightsystems.com. All information will be held in confidence.

If this sounds like someone you know, please forward this to them. They'll be glad you did.

More about Oversight

Oversight Systems has been selected as one of the Red Herring North America Top 100 technology companies for 2008. Oversight Systems' President and CEO, Patrick Taylor, commented, "We are very pleased to be named as one of the Top 100. Our technology is definitely shaking things up, transforming the costly compliance requirements of the Sarbanes-Oxley Act of 2002 (SOX) into an actual profit center for corporations, and at the same time, freeing up resources to find and eliminate the fraud that has been making headlines across the country."

Oversight Systems has nine patents pending on its continuous monitoring technology, with analytics that feature precise, near-human reasoning capabilities to identify potential instances of fraud or misuse in a company's financial transactions. Oversight employs sophisticated statistical and probabilistic analyses, as well as distinctive reasoning technology – incorporating both temporal and state analyses – to identify sequences and concealment activities that other systems cannot.

In addition to superior analytics, Oversight provides advanced data acquisition technology to access and analyze data from all leading financial and ERP systems. By fully leveraging an integrated common data model, Oversight provides continuous, uninterrupted protection against fraud, misuse and errors, even as underlying source systems are consolidated or upgraded. Oversight uniquely incorporates a comprehensive exception-resolution Workbench that includes a sophisticated Risk Profiler for tuning, refining and reusing insightful ad hoc queries, and integrated workflow features and automated journaling that further differentiate the technology from other types of continuous monitoring products. By inspecting each step of individual transactions across all financial systems, Oversight identifies all errors and control violations, drives defect-free processes, sustains Sarbanes-Oxley compliance, and provides solid ROI based on its findings.